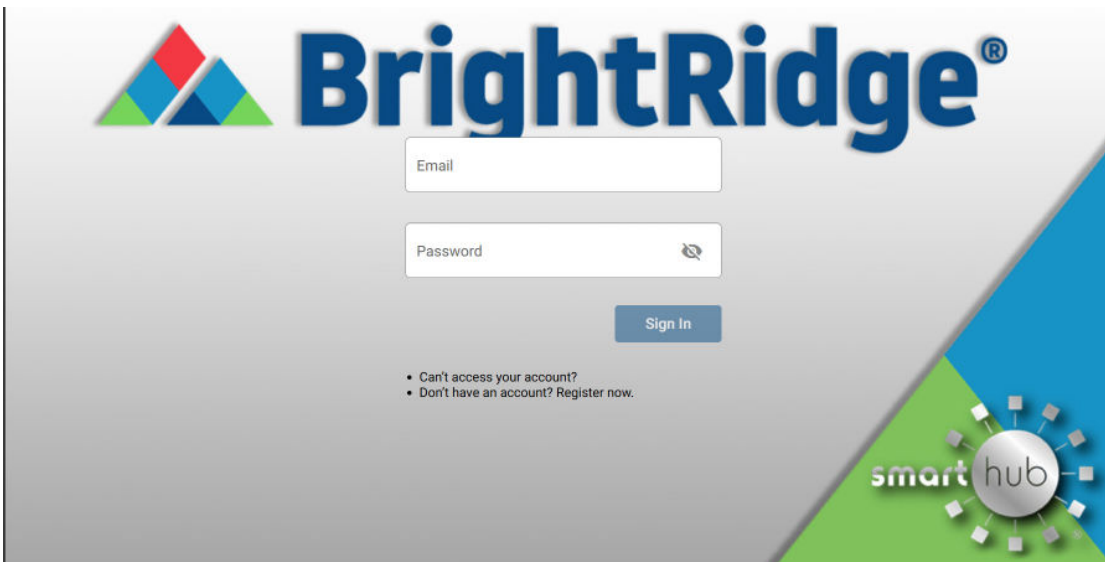


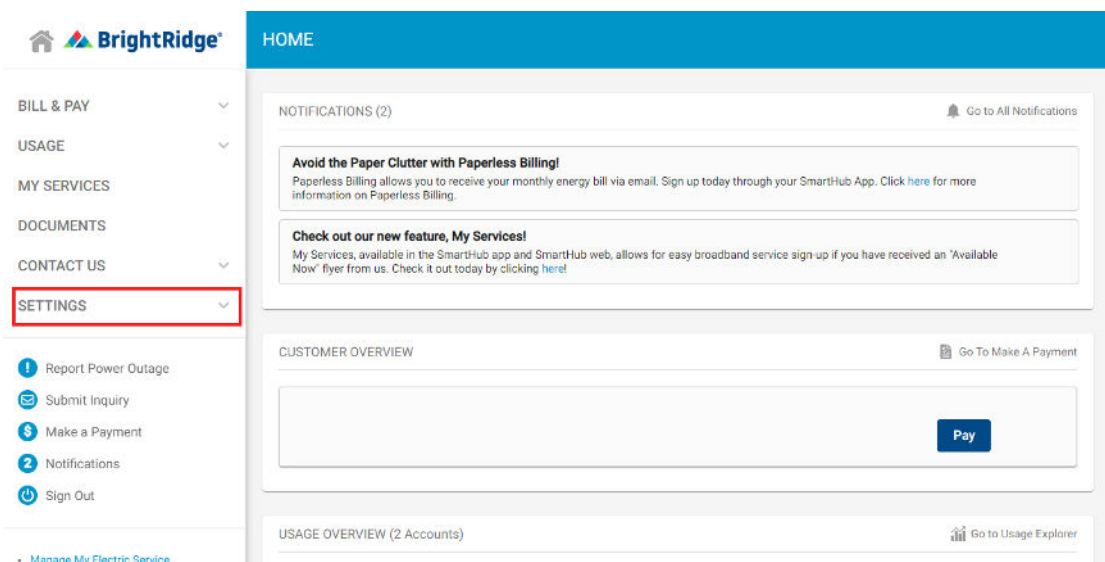


Two-Factor Authentication

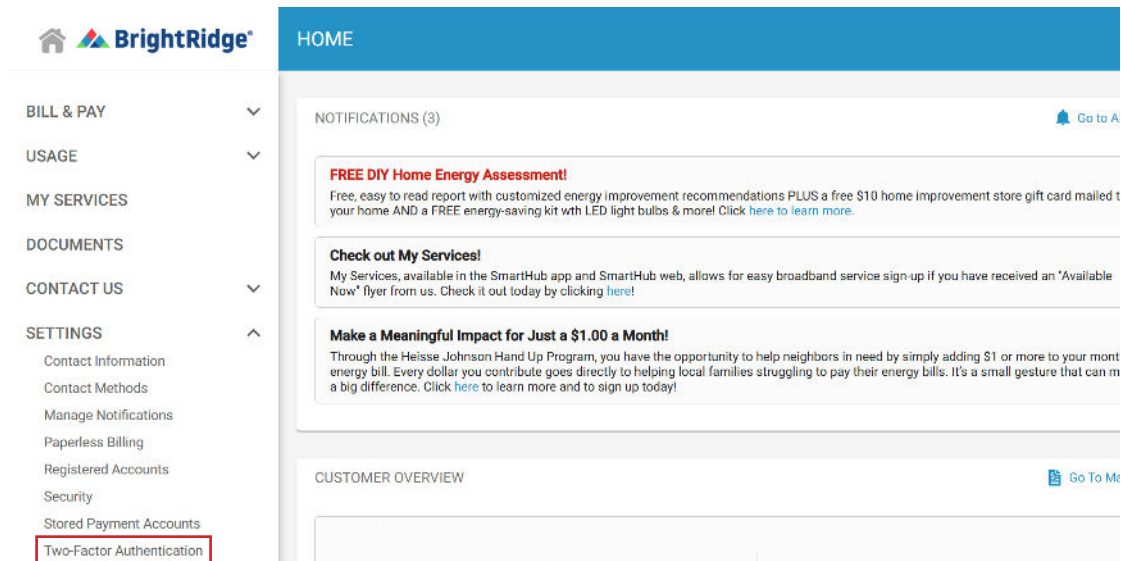
1. Log into your SmartHub account.



2. Select Settings in the top left side of the page.

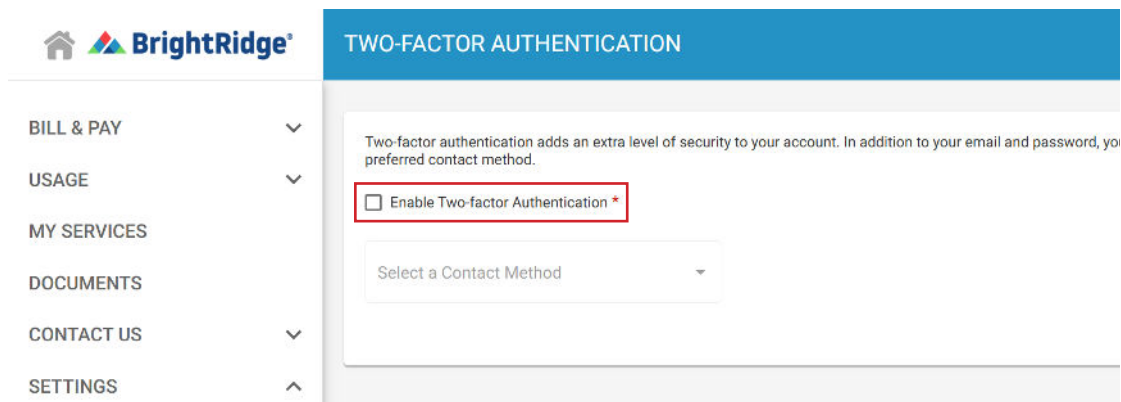


3. Click on Two-Factor Authentication.



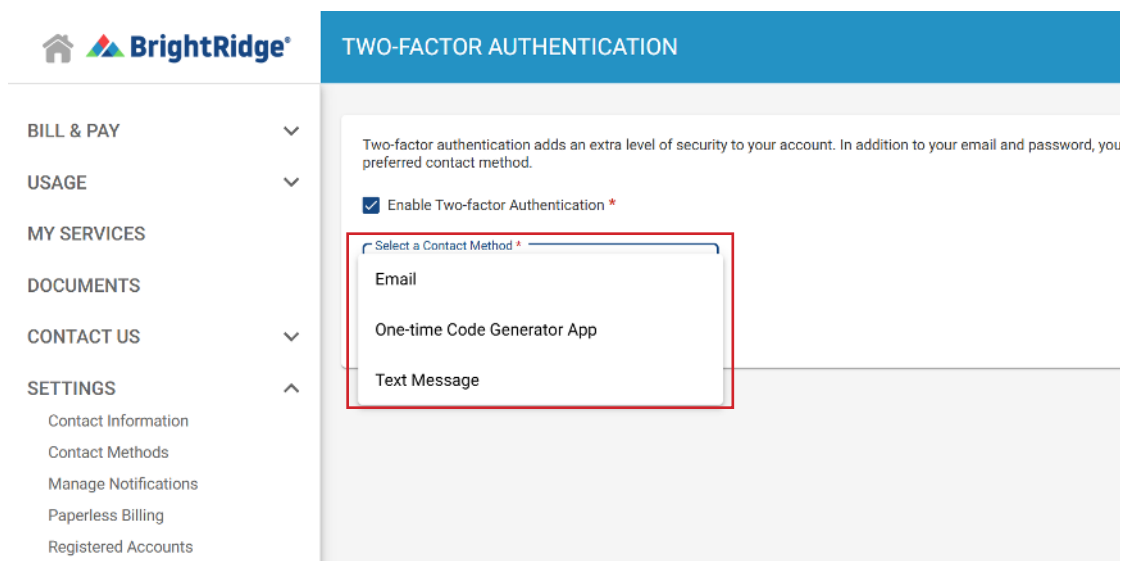
The screenshot shows the BrightRidge HOME dashboard. On the left is a navigation menu with categories: BILL & PAY, USAGE, MY SERVICES, DOCUMENTS, CONTACT US, and SETTINGS. The SETTINGS category is expanded, showing options like Contact Information, Contact Methods, Manage Notifications, Paperless Billing, Registered Accounts, Security, Stored Payment Accounts, and Two-Factor Authentication. The 'Two-Factor Authentication' option is highlighted with a red box. The main content area on the right has a blue header 'HOME' and a 'NOTIFICATIONS (3)' section with three items: 'FREE DIY Home Energy Assessment!', 'Check out My Services!', and 'Make a Meaningful Impact for Just a \$1.00 a Month!'. Below this is a 'CUSTOMER OVERVIEW' section.

4. Click the check box to enable Two-Factor Authentication



The screenshot shows the BrightRidge TWO-FACTOR AUTHENTICATION page. The left navigation menu is the same as in the previous screenshot. The main content area has a blue header 'TWO-FACTOR AUTHENTICATION'. Below the header is a paragraph explaining that two-factor authentication adds an extra level of security. Below this paragraph is a checkbox labeled 'Enable Two-factor Authentication *', which is highlighted with a red box. Below the checkbox is a dropdown menu labeled 'Select a Contact Method'.

5. Select your preferred contact method. (Email, One-Time Code Generator App, Text)



The screenshot shows the BrightRidge TWO-FACTOR AUTHENTICATION page. The left navigation menu is the same as in the previous screenshot. The main content area has a blue header 'TWO-FACTOR AUTHENTICATION'. Below the header is a paragraph explaining that two-factor authentication adds an extra level of security. Below this paragraph is a checkbox labeled 'Enable Two-factor Authentication *', which is checked. Below the checkbox is a dropdown menu labeled 'Select a Contact Method *', which is open and showing three options: 'Email', 'One-time Code Generator App', and 'Text Message'. The dropdown menu is highlighted with a red box.

6. A verification code will be sent to the method you choose, enter it, and hit save.

BrightRidge

TWO-FACTOR AUTHENTICATION

BILL & PAY

USAGE

MY SERVICES

DOCUMENTS

CONTACT US

SETTINGS

- Contact Information
- Contact Methods
- Manage Notifications
- Paperless Billing
- Registered Accounts
- Security
- Stored Payment Accounts
- Two-Factor Authentication**

Two-factor authentication adds an extra level of security to your account. In addition to your email and password, you'll enter a code that is delivered to your preferred contact method.

☒ Enable Two factor Authentication *

■ Your verification code has been sent.

Verification Code *

Phone:

[Resend Code](#)

Save